



Social Services for Children

CHILD PROTECTION CASE CONFERENCE FEEDBACK ANALYSIS (professionals)

1st April 2012 – 30th Sept 2012

Karmen Mitchell, September 2012

**Child Protection Case Conference Feedback Analysis
(Professionals)**

1 April 2012 – 30 Sept 2012

(The analysis is based on 15 questionnaires)

In total, 15 evaluation forms from professionals attending Child Protection Conferences were returned for the period of this report. A breakdown of the completed forms by professionals is shown below. One form was returned incomplete. The professional from Flintshire Substance Misuse only answered the first 5 questions.

AGENCY	N° of professionals
Flintshire Social Services	3
Women's Aid	1
North Wales Police	4
CAMHS	1
Substance Misuse Service	1
NHS	2
Inclusion Welfare	2
NSPCC	1
TOTAL	15

How many conferences do you attend per annum?

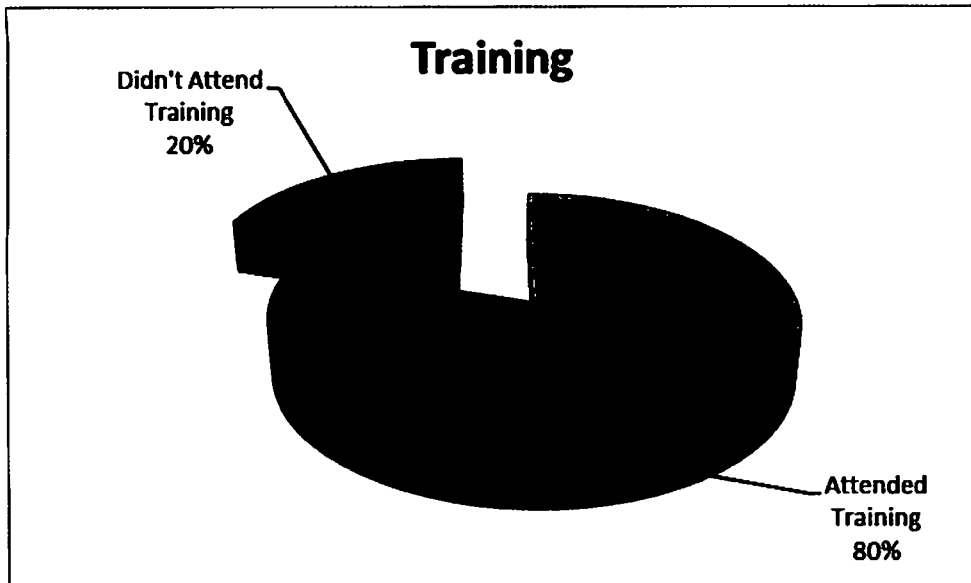
The following indicates the average number of conferences attended per annum by the respondents.

	No of professionals
1 – 5 conferences	6
5 – 20 conferences	4
20+ conferences	5

Have you attended training on child protection conferences?

12 respondents said that they attended training for Child Protection Conferences and 3 said that they had not. Of the 3 who hadn't attended training 2 have consulted a designated person within their organisation and 1 didn't. However she stated that she has carried out safeguarding as part of her duties.

Chart below shows percentage of officers who had received CP training and had attended the conferences:



Were you able to contribute to the discussion, share information and be involved in the decision making process?

14 respondents answered that they were able to contribute to the discussions at the conference and contribute to the decision making. 1 didn't answer this question.

Did you feel your views were listened to?

14 confirmed that their views were listened to, the same person didn't answer this question.

In your opinion were you the most appropriate person to attend from your agency?

14 people answered this question and 1 did not. All 14 said that they believe they were the most appropriate person for the job.

Do you feel that the appropriate people were in attendance at the conference?

13 respondents said they felt appropriate people were in attendance and 1 did not. He commented on the situation:

- Dad should have been present & conference held in two parts if bail conditions were a problem.

1 person did not answer this question.

If a young person was present at the conference were they well prepared by the social worker? Was he/she able to share his/her views?

5 respondents indicated that a young person was present at the conference. 3 of those felt that the child was well prepared by the social worker and that

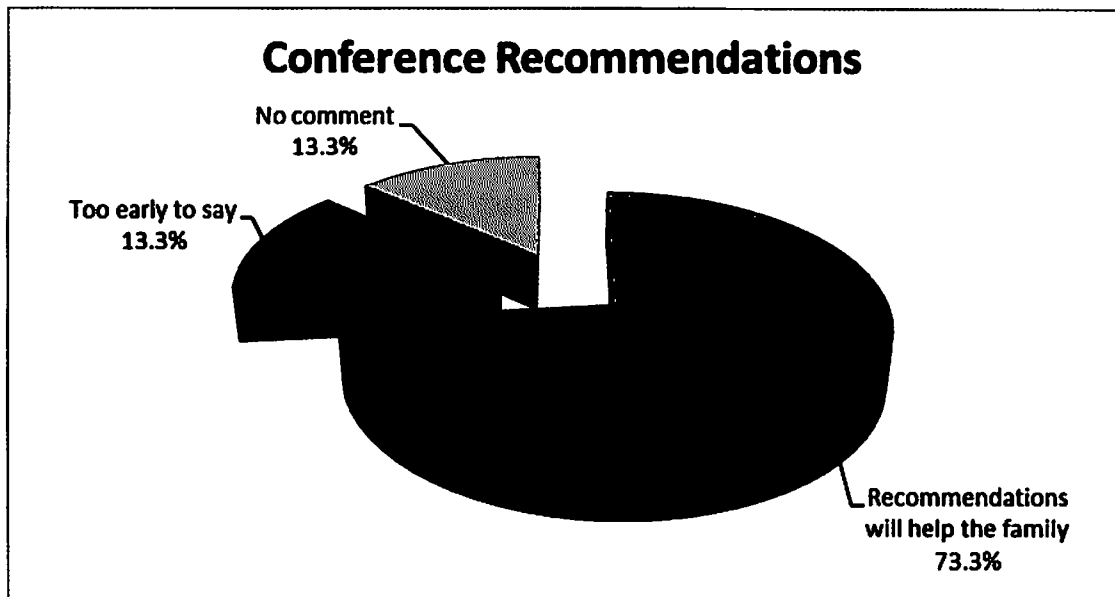
the child was able to share his/her views with the panel. 1 respondent felt the young person was well prepared by the social worker but felt he could not comment on whether the child was able to express views. 1 respondent felt the child was able to participate and share views but did not wish to comment on whether he/she was well prepared by the social worker.

Did you feel there was a spirit of “working together” between Social Services and multi-agency colleagues for the benefit of the child concerned?

All 14 respondents who answered this question said that the spirit of ‘working together’ was present and they cooperated well.

Do you think the recommendations made at the meeting will help the family?

13 respondents chose to answer this question. 11 said recommendations made at the meeting would help the family and 2 felt it was too early to say. 2 professionals did not answer.



Conclusions:

The feedback was positive across many areas.

- Child protection training has been received by 80% of professionals.
- Respondents felt that they were the most appropriate people to attend.
- The young people were prepared well by the social workers.
- There is a spirit of working together between the agencies for the benefit of the child.

RECOMMENDATIONS:

- One of the suggestions submitted by a professional was that there is a need for more multi-agency working. This could help uncover concerns and to find and put in place possible solutions to help families and minimise issues.
- It would be useful to have a summary for an initial conference before the meeting regarding the reasons for conference.
- As well as CP Conference forms aimed at professionals and at young people, there are also forms aimed at recording opinions of family members. No forms, completed by family members, were received from Child Protection Conferences during this quarter.
- The questionnaire should include a question asking if a child had a Conference Buddy to assist them at the conference. This would help us assess how many young people take up this service.
- Raise awareness with conference Chairs to allocate sufficient time at the end of the Conference for the completion of the feedback forms. If appropriate, attendees could be advised to include additional explanations in the comments boxes, if they feel that a question is not applicable to their situation. In order to increase the number of returned forms, provision of self addressed envelope may be an option to consider.